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Agenda

- Global Payment Card Compromise Landscape
- "Kuhook" Overview
- "Kuhook" Capabilities
- "Kuhook" Detection Strategies
- Questions and Answers

Global Payment Card Compromise Landscape

Sylvia Auyeung, Director, VISA, NA Merchant Risk



Payment System Risk Landscape









Data Security

- Frequency of data breaches is increasing
- Large merchant breaches account for the majority of 'known' compromised accounts
- Emphasis on cyber intelligence information sharing is growing

Fraud Trends

- Fraud levels and accounts are increasing
- Fraud is concentrated in markets/channels that rely on static authentication data
- CNP fraud is disproportionately high

New Players in the Eco-system

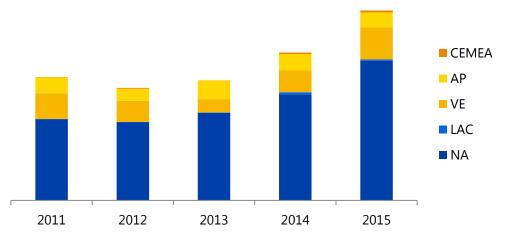
- Proliferation of third party agents and nontraditional players is increasing security risks
- Visa is focusing on its leadership role in payment system security

Regulatory Attention

- Governments and regulators are paying more attention to fraud and data security
- Opportunities for public-private collaboration on payment security are expanding

Global Data Compromises

2011-2015 Compromise Cases by Region



- Global data compromise events are slightly higher in 2015 over those managed in 2014
- The U.S. is the largest contributor, mainly due to its large mag stripe infrastructure and an increase in successful attacks on third party service providers
- VE and AP represent the next largest contributors to known breach events, together comprising a quarter of the total
- Breaches in VE and AP are primarily CNP

Global Data Compromises

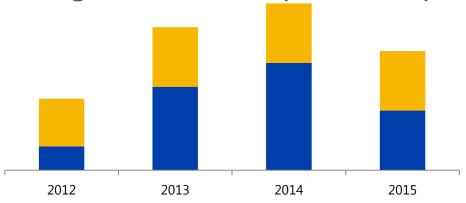
Breach trends by merchant level

Breach events by merchant level

Entity Type		2012	2013	2014	2015
		%	%	%	%
	Level 1	<1%	1%	1%	<1%
	Level 2	<1%	1%	1%	<1%
	Level 3	1%	4%	4%	5%
	Level 4	95%	92%	93%	92%
Agent		<1%	1%	1%	2%
Other		2%	<1%	0%	0%
Total		100%	100%	100%	100%

- As a proportion of the total number of breach events, L4s remain the vast majority of compromise cases (93% in 2014-2015)
- At-risk accounts in 2015 were largely attributed to L4 merchants
- Level 4 merchants outnumber L1s in the US

Large breach events (levels 1 & 2)



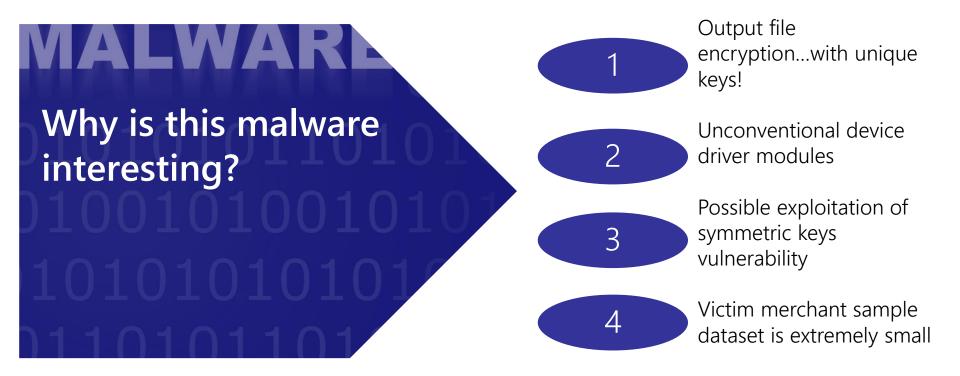
- Fewer level 1 and 2 breaches in 2015
- Threat actors are targeting smaller interconnected merchants in large numbers
- Restaurants and "other retail" make up the biggest portion of total known breaches
- Quick service restaurants, supermarkets, and lodging make up the other top MCCs

"Kuhook" Overview

Erik Rasmussen, Director, VISA, Cyber Intelligence and Investigations



Kuhook Overview: Distinctions

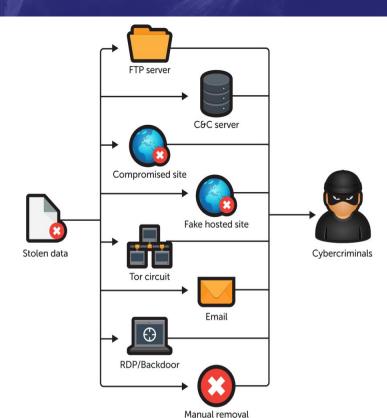


PoS Malware Behavior

MALWARI

Malware exfiltration methods:

NOTE: Malware in this presentation communicated via C&C servers



PoS Malware Types

MALWARI

Malware will often fall into one of these categories:

NOTE: This malware exhibits all 4 characteristics.

- 1 File scraper
- 2 Network sniffer
- 3 Keylogger
- 4 Memory Scraper

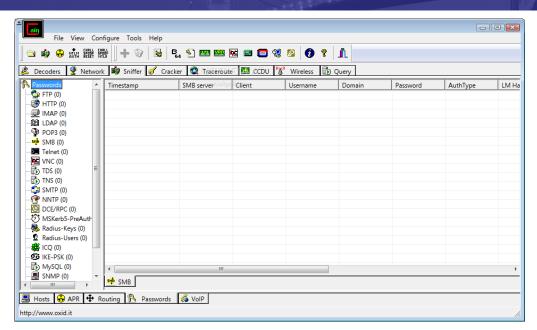
Kuhook Tools Selection

- "Hacker" Tools
 - cain.exe
 - Network password scanner
 - Password cracking capability
 - "recovery" tool
 - mimikatz.exe
 - Password dumper tool
 - Plaintext passwords
 - Not just hashes

- "Dual Use" Tools
 - psexec
 - Microsoft remote/local administration cmd line utility
 - sdelete.exe (aka SDelete)
 - Microsoft cmd line utility for wiping
 - Replaces each character of the file's name with a successive alphabetic character. For instance, the first rename of "foo.txt" would be to "AAA.AAA".



Kuhook Tools Selection



cain.exe screenshot

mimikatz.exe screenshot

Note: These screenshots are demonstrative only and not from actual Visa or Mandiant investigations.

```
mimikatz # lsadump::lsa /inject
Domain : RD / 5-1-5-21-2578996962-4185879466-3696909401
RID : 000001f4 (500)
User : RDAdministrator
 Primary
   NTLM : 7c08d63a2f48f045971bc2236ed3f3ac
   01 f679b3e6845b3530d23b6fd583d85fc4
       7594f44ba1add22ec59422ee0bcc7d3d
       4edf9050b5708a95c5339ff4d455f9d9
       f679b3e6845b3530d23b6fd583d85fc4
       dca06390fd68b184d077ea114d71bc65
       968edd04b2c8522c75a8b380777411a6
       b41d280f6b5e4b29be875574e8153576
       83d18fb18d91dbe5c48c0993015bb8fd
       560ff912f8d8387a3d8d16e6b8a6fa1b
       42fc8aa69c1bdcedc14426f6860006e9
       93877de46315d5a9488a04b70adfdd9b
       83d18fb18d91dbe5c48c0993015bb8fd
       e8d56e7d1c98fbd73c3bbd9d4335b52e
       3de7cf58a243cb9c7d2da48e0d26f2e0
       c9cd4c6d0e58ca94f7f8deb0b771de9c
       8e0e4d08026ca65a1dac39b3f91ad450
       04019d0035b037c2340721bce9fffad5
       ed6557be36a02e560432c14b0c907071
       006b6ddfd87a13ee7dd8690826ff0185
       44d1a858df09d82a9c3aa1504ba0cf4b
       05324ef16d0c8ea133bd6cc0e857d0ab
       bd7a7ccf1ec21d4d3c0a08141db6958e
       bb827d55dba87283d26ddc540187ee7d
       45b27af413b6cfa9b2de6007dd21e909
       4751d4eb50d71a4ecd59aac3edaa95d0
       e810c132e213ae83712e6e1e9688b06f
       0e83d15538ee64b201e1fed1224ad7c7
       14cac5ae547459d5c9daac86f499b7d7
      d14452ddf60a9e2675fd5e37c14f12b7
   Default Salt: RD.ADSECURITY.ORGAdministrator
   Credentials
     des cbc md5
                        : 0143809219947ff4
     rc4 plain
                        : 7c08d63a2f48f045971bc2236ed3f3ac
   OldCredentials
     des cbc md5
                        : 5d8c9e46a4ad4acd
                        : 96ae239ae1f8f186a205b6863a3c955f
```

"Kuhook" Capabilities

Jason Rebholz, Manager, MANDIANT, a FireEye Company



How Compromises Are Being Detected MANDIANT

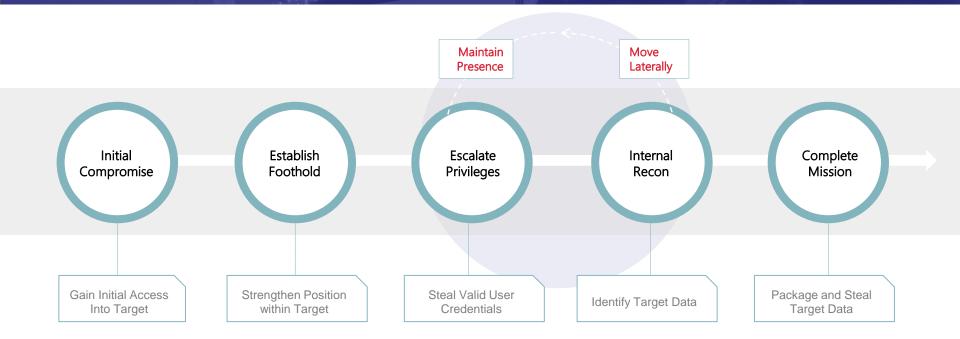


31% victims discovered the breach internally



Anatomy of a Targeted Attack





SOUMAT, MODPOS, Kuhook Malware



- Packed device driver that targets the Windows XP operating system
- Identified five variants
 - All packed with the same packer and contained nearly identical driver payloads
 - Primary difference was the functionality of the shell code
 - Variants identified by file size
- Persistence is maintained through a Windows service
 - Randomly generated service name
 - Easy to find if you know what you're looking for!



Malware Variants



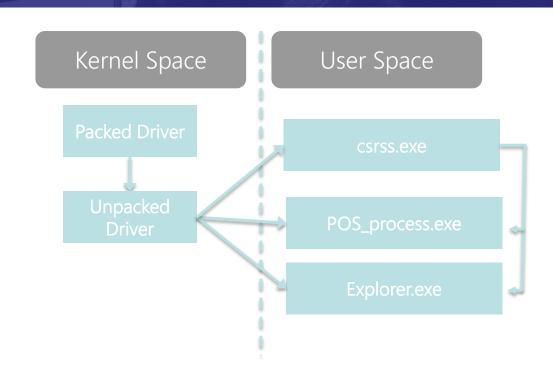
- Card data harvester.
 - Injects malicious code into the POS process that handles card holder data
 - Searches process memory for track 2 data
 - Writes stolen card data out to files that were encrypted with a unique key per host!
- Keystroke logger
 - Injects shell code into "explorer.exe" that enumerates all input devices
 - Intercepts data from devices (keyboard, mouse, etc.)
 - Data is output to a file that is encrypted with unique AES key per host
- Backdoor
 - Downloads and executes shellcode
 - Communicates to hard-coded IP address using HTTP POST requests



What happens when it loads?



- Driver unpacks itself and starts a new system thread
 - Reports back to the system that the original driver failed to load
 - Does not appear to be loaded but is actually running separate from the original driver
- Unpacked driver decodes and injects shell code into user space
 - Initially targets "csrss.exe"
 - Becomes main broker of future user-space processes
 - Additional shell code deployed that is specific to the variant
 - Variants are able to communicate with each other



"Kuhook" Detection Strategies

Erik Rasmussen, Director, VISA, Cyber Intelligence and Investigations





Breach prevention and detection strategy

Defense-in-depth, preparation, vigilance

Adopt data devaluation technology

PCI DSS as baseline controls

Have a breach preparedness plan

Monitor for known POS and other malware

Know your environment

Know the warning signs



Mitigation Best Practices**

- Control the Windows Administrator account
 - Make privilege escalation difficult
- Install application whitelisting on Point of Sale systems
- Closely monitor activity on Point of Sale systems
 - Be aware of anomalous behavior and investigate all suspicious activity on the POS
- Ensure the POS system functions as a single purpose machine.
- Keep operating system patch levels up to date
- Restrict permissions on Windows file sharing or disable file sharing altogether
- Restrict remote access services use
- Promote security awareness

^{**}Source: Visa Publication: New Year's Resolution: Resolve to Fight Malware



Indicators of Compromise (IOCs)

IOC	Туре	Notes
91.207.61.208	Destination IP address	Command and control server
109.72.149.42	Destination IP address	Command and control server
130.0.237.22	Destination IP address	Command and control server
5.187.1.198	Destination IP address	Command and control server
ABA833D11679DFEBC95060BD3C557853	File MD5 hash	Malicious driver file
215BDF185C3B35503923FCF8872C75FC	File MD5 hash	Malicious driver file
F9C4E2D38DF8A87F545B6F5BA1F8691B	File MD5 hash	Malicious driver file
F21403B6CF7516B37EFFC17F410CED6F	File MD5 hash	Malicious driver file
6FBD31E7B5A31F5F75BD0D858D3327B5	File MD5 hash	Malicious driver file
68F40544ACD5568BD782434CA0F5AEE5	File MD5 hash	Malicious backdoor file
540DF6480B393BFA39D2E7CEC608EA12	File MD5 hash	Password harvesting file
%SystemRoot%\system32\drivers	Install path	Malware install path
C:\windows\Installer\[random characters].bin	Path to log files	Keystroke logger, track 2 data logs
C:\windows\TEMP\[random characters].bin	Path to log files	Keystroke logger, track 2 data logs
C:\windows\TEMP\[random characters].temp	Path to log files	Encrypted status logs
		Network traffic to the /robots.txt POST request shows patterns in the request headers and server response that are consistent across all samples.
		The request is to a hard-coded IP address over HTTP
HTTP POST /robots.txt	Network indicator	The user-agent string is consistent throughout the samples previously listed
		• The server returns a 405 "Method Not Allowed" response
		Following the HTML closing tag is a series of spaces (hexadecimal value, "20") followed by <! which serves as a marker for where the encrypted data stream begins.



Upcoming Events and Resources

- Visa Data Security Website www.visa.com/cisp
- Alerts, Bulletins
- Best Practices, White Papers
- Past Webinar Presentations
- PCI Security Standards Council Website www.pcissc.org
- Data Security Standards PCI DSS, PA-DSS, PTS
- Programs ASV, ISA, PA-QSA, PFI, PTS, QSA, QIR, PCIP, and P2PE
- Fact Sheets ATM Security, Mobile Payments Acceptance, Tokenization, Cloud Computing, and many more...

